Case Study: Progression Partners

Solving the IT problems for a fully remote business.
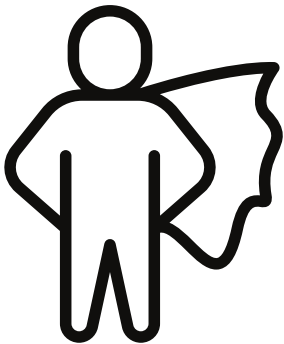
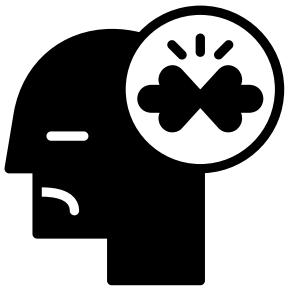Advanced Computer Solutions

About ACS

Our Mission:
Businesses are less profitable and fail because of poor IT. We guide companies to be more competitive by eliminating IT downtime. Profitable and competitive businesses mean better opportunities for future generations and a stronger community.

Case Study: Remote IT Services

Progression Partners builds strong and resilient organizational foundations using a proprietary model called Cornerstones of Business Leadership. With a team of 20 coaches spread all across the US, Progression Partners makes businesses stronger by helping them with their talent problems. They solve problems with talent strategy & performance, talent acquisition, and talent development & coaching.

Progression Partners did not have a partner who could guide them in IT Support and Security. They needed an IT partner who understood the nature of having a distributed workforce.
Progression Partners also wanted their IT partner to manage their Microsoft 365 services so they could have a single point of contact for all of their IT solutions.
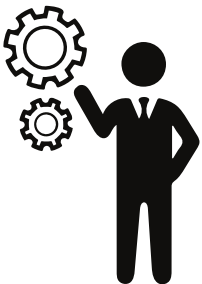
Progression Partners approached ACS because of our reputation for providing services that solved the problems of IT with remote teams, and our ability to manage Microsoft 365.

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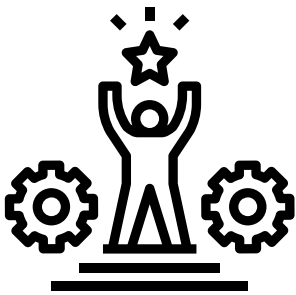
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Utilizing the ACS Technology peace plan ACS guided Progression Partners to a solution.

ACS Technology Peace Plan

Step 1: Meet and discuss your IT issues

Step 2: Create and execute a custom IT Plan

Step 3: Confidence knowing that your IT needs are taken care of so you can grow your business.

Progression Partners now enjoys having an IT partner who can manage their PCs remotely. Additionally, utilizing the ACS Management services Progression Partners team has access to support from trained experts with a guaranteed response time for all support requests.

The ACS Management service maintains the PC's, monitors important systems, such as antivirus, and even includes the leading antivirus solution, Webroot.

Progression Partners now has a resource for all of their Microsoft 365 needs with the ACS Management service. This includes a single bill for their IT management, support and Microsoft 365 services. ACS also provides enhanced support for Microsoft 365 services.

Working with ACS, Progression Partners no longer struggles with supporting their team. Instead, they now enjoy having a partner who helps them grow and provides their team with the best support.

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